

Performance Advisory Group (PAG)

Monday 6 June 2016 Board Room 4th floor Barnet House

Main Meeting 6:30pm until 8:30pm

Present:

John Davies	(JD)	Chair Person
Aruna Bhatt	(AB)	Member
Maxwell Doku	(MD)	Member
Amlan Ghoshal	(AG)	Member
Adanna Oji	(AO)	Member
Norah Fallon	(NF)	Member
Colette Gallagher	(CG)	Vice Chair
Rachele Davidson	(RD)	Member
Elizabeth Fitzgerald	(EF)	Member

Deborah Beckford	(DB)	Customer Engagement Co-Ordinator
Julia Leszczak	(JL)	Community Engagement Officer
Nim Kqiku	(NK)	Resident Involvement Apprentice
Trudi Kleanthous	(TK)	Director of Corporate Services
Elliott Sweetman	(ES)	Director of Operations

Item	Title	Action
1	Apologies and welcome Apologies received from Hazel Mensah Introductions were made by John Davies	
2	Minute Approval All agreed the minutes were a true reflection.	
3.	Matters arising DB No matters arising	

5.	Meet the Director	Action DB to put ES presentation in drop-box
5.1	ES introduced himself and gave his back ground in the Housing industry.	
5.2	ES presented Services of Barnet Homes – ES vision 'An operating model that is commercial and progressive with customers at the very heart of all it does'	
5.3	Unfortunately we ran out of time and so the members did not have the time to ask questions which was very unfortunate it was agreed that DB send out the actions to include the group looking at ES presentation in their own time and sending any questions to DB to pass on to ES	
6.	Members Update	
6.1	NF has become the service champion for New Build and has attended a public consultation	
6.2	AB participated in the contractors awards	
7.	AOB DB will let the group know the date of the away day. Next meeting 18 July 6.30-8.30 Board room 4 th floor Barnet House	